United Bank of India
Mobile Banking Application Form (United mBank)

(PLEASE FILL IN BLOCK LETTERS ONLY)

UNITED BANK OF INDIA Application Date : / / DD / MM / YYYY

I request you to register my application for Mobile Banking Facility (United mBank) & link my following accounts:

PERSONAL DETAILS:

Title : Mr ☐ Ms ☐

Name of Account Holder : Name Name Name

Mobile Number : _______ _______ _______ _______

ACCOUNT DETAILS:

Primary Account Details :

I maintain the following other Savings/Current Accounts with United Bank of India :

1. _______ _______ _______ _______ _______ _______
2. _______ _______ _______ _______ _______ _______
3. _______ _______ _______ _______ _______ _______
4. _______ _______ _______ _______ _______ _______
5. _______ _______ _______ _______ _______ _______

United mBank Services will be available to customers having a satisfactory running Savings/Current account with the Bank. In case of Joint Accounts where mode of operation is “Either or Survivor” / “Any one of us” / Any one of authorised person can use this facility. The transaction in such accounts shall be binding on all the joint account holders, jointly and severally. Accounts where mode of operation is “joint” as also accounts in the name of minor or where minor is a joint account holder are not eligible for “United mBank” services.

The accounts having same customer ID only should be mentioned in the application form against one mobile number.

Declaration:

I confirm that I have read and understood the “Terms and Conditions” as given on the Bank’s web site (www.unitedbankofindia.com) for the usage of “United mBank” Services and unconditionally accept and agree to abide by the same and such other modifications made by Bank from time to time. I am aware of the nature of services offered by Bank and shall pay charges / taxes as applicable, from time to time, as set forth in Bank’s web site or communicated / demanded by Bank from time to time. I also agree to all the terms / conditions of opening / applying / maintaining /operating as applicable / modified for usage of “United mBank” Services - as may be in force from time to time. I further authorize United Bank of India to debit my Account(s) towards charges for availing of services through “United mBank” Services. I declare that all the particulars and information given in this form are true, correct, complete and up-to-date in all respects and I, have not withheld any information. I agree and undertake to provide any further information that Bank may require. I agree and understand that United bank of India reserves the right to reject any application or block or withdraw the “United mBank” Services - to any or all account(s) without assigning any reason. I authorize United Bank of India or their agents to make references and enquiries which United Bank of India or its agents consider necessary in respect of or in relation to information in this application/further applications.

Usage of Facility:

By accepting the terms and conditions on the mobile phone while registering for the facility, the customer:

i. agrees to use the “United mBank” Services for financial and non-financial transactions offered by United Bank of India from time to time.
ii. authorises the Bank to map the account number and mobile phone number for the smooth operation of “United mBank” Services offered by Bank and to preserve the mapping record in its own server or server of any other third party and to use such data at its discretion for providing/enhancing further banking/technology products that it may offer.

iii. agrees that he/ she is aware and accepts that “United mBank” Services offered by the Bank will enable him/her to transact using Application Password and MPIN within the limit prescribed by the Bank and will be deemed as bonafide transaction.

iv. agrees that the transactions originated using the mobile phones are non retractable as these are instantaneous/real time.

v. understands and explicitly agrees that Bank has the absolute and unfettered right to revise the prescribed ceilings related to transactions as given in Bank’s website from time to time which will be binding upon him/her.

vi. agrees to use the facility on a mobile phone properly and validly registered in his/her name only with the Mobile Service Provider and undertakes to use the Facility only through mobile number which has been used to register for the Facility.

Others:

i. The customer has to download the mobile banking application by invoking the link provided in the SMS sent to the registered mobile number.

ii. “United mBank” services are currently available on certain makes of Mobile handsets as given on Bank’s website and would be extended to other makes in near future. The request for the makes that are not compatible would be accepted at the time of download through mobile handset. The customers shall be required to acquaint himself/ herself with the process for using the facility as given on Bank’s website and that he/ she shall be responsible for any error made while using the facility.

iii. The Bank reserves the right to decide what services may be offered. Additions/ deletions to the services offered under the facility are at its sole discretion.

iv. The instructions of the Customer shall be effected only after authentication under his/her mobile number and MPIN or through any other mode of verification as may be stipulated at the discretion of the Bank.

v. The transactional details will be recorded by the Bank and these records will be regarded as conclusive proof of the authenticity and accuracy of transactions.

vi. The Customer hereby authorizes the Bank or its agents to send alerts and promotional messages including the products of the Bank, greetings or any other messages the Bank may consider from time to time.

vii. The Customer understands that the Bank may send rejection or cannot process the request messages for the service request(s) sent by the Customer which could not be executed for any reason.

viii. The Customer expressly authorizes the Bank to carry out all requests/ transactions purporting to have been received from his/ her mobile phone and authenticated with his/ her Login Password & MPIN. In the case of payment facilities like fund transfer the customer shall be deemed to have expressly authorised the Bank to make the payment when a request is received from him/ her.

ix. It is the responsibility of the Customer to advise the Bank of any change in his mobile number or loss/ theft of mobile phone by adopting the procedure laid down by the Bank for the purpose

Signature :

Date :

For Office Use

Branch Confirmation :

We confirm the following and recommend for granting Mobile Banking Facility (United mBank) :
1. The Customer details given above are correct as per the CBS record.
2. We have verified the signature of the customer as mentioned above.
3. The respective entries have been made to enable the customer for Mobile Banking facility.

Branch Name : Branch Sol Id :

Maker Signature with Signature Number : 

Checker Signature with Signature Number : 